

Engaging Communities Conference 2017

Frequently Asked Questions

1. Why have you changed the name from TP Workers Conference to Engaging Communities Conference?

We have updated the name to reflect the reality of what engagement means today for many organisations. Yes, engagement is about working closely with your tenants, but it's also just as likely to involve working with your wider communities, be that with leaseholders, owner occupiers or key stakeholders and partners. Engagement is also now more than ever carried out by a huge range of staff from across the organisation not just designated 'TP worker's'. This is a positive step and we want to include them in this event too.

So keeping the name TP Workers didn't seem to fit with this new reality of wider engagement delivered by many different staff.

However, rest assured our commitment to bringing you high quality workshops, insight and practical support has not changed. Whether you are delivering tenant scrutiny, customer insight, digital strategies, repairs and maintenance, community development or any other people focused initiatives, this conference is for you.

2. Can I attend as a day delegate?

Of course you can. We have day delegate prices available for attending on Tuesday 14 March. However before you make that decision can we just point out that we have changed the programme this year to include two workshops and more structured networking on the Monday. We know from previous attendees that in past years there is so much to be gained from attending for two days and spending quality time sharing ideas with your peers from across the country. That's why we are offering such a great value early bird two day package. Check it out.



3. Can I use the hotel leisure facilities whilst attending the event?

If you are attending as overnight delegate then you most certainly can. Guests can make use of the pool and spa areas. You will need to book an appointment for paid treatments in advance. The leisure area is a perfect place to unwind or re-energise after a busy day of learning. Alternatively feel free to arrive early on day 1 and make use of the facilities before we start. The choice is yours.

4. Do I have to be a Tpas member to attend the conference?

No, our conference is open to members and non members – all welcome. However, you may want to take a look at Tpas membership as one of the many benefits is a discount off the conference fees. If there's a few of you attending from your organisation, joining as a member first would mean great value for money and savings.

5. Will there be plenty of time to network with colleagues from across the country? I really value that chance.

We have listened to your feedback from last year and changed our programme. There will now be two sessions on the Monday afternoon to help you learn, debate and network. Different in style but both sessions are being designed to help you connect effectively with your fellow delegates as well as our experts. We have built time into the Tuesday morning too before the opening session. We want to ensure that you can maximise all your time at the event to gather new ideas, get support or hear great practice. It will be a packed two days but fun too.

6. What's planned for the Monday night if I stay overnight?

We will start our relaxed evening together with drinks in the hotel bar. Then it's through to our private dining area where, before the meal, we will entertain you with a speaker from the housing world. After you've enjoyed your meal with colleagues and new friends we will have the obligatory Tpas quiz – always light-hearted, always good fun but always eagerly contested! Then it's off to the main bar area for further chat, debate and laughter.



7. Why is the event being held in Nottingham again?

Putting on a national event is never easy. Travel will always be harder for some more than others. The Nottingham Belfry is well situated to try and be fair to as many delegates as possible. It's just a mile from J26 of the M1, 5 miles from the train station and only 15 miles from East Midlands Airport. It also has free parking for all delegates.

Plus it's a fab venue. It's compact and easy to find your way round. The food is great, the staff friendly and the rooms welcoming. Your feedback has told us that – so we are delighted to be hosting here again this year. We think you will love it.

Contact us

www.tpas.org.uk

training@tpas.org.uk

0161 868 3520

