

# Welcome to our first newsletter of 2018!



### Regeneration update



We have been watching the progress of the Foxhill Regeneration outline planning application through Bath & North East Somerset Council Cabinet and the referral to Central Government where it was considered. It is now subject to a judicial review process and we await the outcome. In the meantime, Curo will be continuing to develop detailed plans for the Bradford Park area (Phase 1) in consultation with local residents. We will be providing intensive support throughout this process, making sure you are kept well informed, supported and fully aware of your rights, options and any implications that may affect you. We will be offering specialist sessions about particular options worrying people, concerns about rehousing; home loss, financial help and support. These legal rights affect different types of residents in different ways and we are here to help you.

### Dates for your diary: Our activity over the next few months

2018 Dates	Venue	Time	Session type
Every Thursday until 30 March	Foxhill Community Centre, as part of Working Well	Thursday 1-4pm	Drop in for independent advice
Week commencing 19 <sup>th</sup> March	Venue to be confirmed.	Times to be confirmed	Your rights workshops Information Q&A
Session for Phase A1 residents	Venue to be confirmed		
7 <sup>th</sup> & 8 <sup>th</sup> February 7 <sup>th</sup> , 8 <sup>th</sup> & 17 <sup>th</sup> March	Gillian and Emma or Mal and Jenny (see 'Your Advisor team' page of this newsletter) We will have badges and be wearing Tpas t shirts.	Various	We will be door knocking and hope to spend 10-15 minutes with you to complete a very short survey
Week commencing 16 <sup>th</sup> March	Venue to be confirmed	Times to be confirmed	A1 Meeting which will report back on all resident issues and responses from our activities above
<b>This is not all we are doing- please contact us to find out about our most up to date programme or visit our website.</b>			



## Tpas says:

It's really important that as wide a range of residents as possible work with Curo and other agencies to make sure the outcome of any regeneration reflects everyone's needs as far as is possible. A new group, called *Foxhill Regeneration Group*, has been set up to make sure this happens. We are particularly looking for younger tenants and tenants in the first phase, to feed into this group. If you would like to make a positive difference in your community, please get in touch with Tpas. The group meets every two months.

## First residents move into their new homes



The first tenants are now moving from Foxhill into Mulberry Park! At a recent drop-in, tenants were excitedly swapping stories and collecting boxes to pack up their belongings. They were so pleased to be getting a brand new home where they have been able to choose their kitchen, carpets and curtains and - for some - finally getting the garden they'd wanted for so long! We wish them the best of luck in their new homes.

## More about Tpas



Tpas is a national organisation that specialises in resident engagement with over 29 years experience. Our strength is our commitment to ensuring that residents' are involved at all stages of a project and are part of the change process as the most important stakeholder, we strive for this.

Our role is to provide independent advice, explaining the facts in a clear, impartial way, supporting you through what can be a very difficult time and process, helping you to become more confident to engage with the process from an informed viewpoint. Your opinions matter because ultimately it is the future of your home and neighbourhood that is being determined. We do not take sides for or against regeneration - this is not what we are here for - but we will explain all of the options and advise you from an independent perspective on your rights for all options open to you.

## What do we do?



We support residents to contribute to the delivery of successful regeneration schemes by:

- feeding back community issues, concerns and comments on the impact of allocation and housing policies or options and advice on offers;
- feeding back community issues, concerns and comments on the impact of regeneration generally;
- ensuring residents are involved in design and master planning options;
- ensuring and advocating for continuation of provision of services such as repairs during regeneration developments;

We will ensure topical consultation, relevant to the process stage is delivered and reported on so that residents are able to provide creative and informed ideas to address local problems, based on local knowledge and understanding.



## Your Independent Advisor Team



**Jenny Osbourne**

Tpas Chief Executive and Sponsor for this project



**Emma Flynn**

Tpas National Consultancy Manager Southern England and Project Manager for this project



**Gillian McLaren**

Tpas National Consultancy Manager North and Policy Advisor for this project



**Jenny Vernon**

Lead Independent Advisor



**Mal Harrison**

Advisor



**Michael Simms**

Advisor



## Our Service Charter



Tpas has an Independent Tenant Advice Charter which sets out our core standards and values for the service we provide- this is unmatched in the sector and was developed with residents and staff involved on Independent Advice projects we have worked on. We passionately believe that early and consistent community engagement is vital and is in our DNA. You can request a copy is sent you by emailing us or calling us.



## How can you get in touch with us?



Tpas' freephone number is **0800 731 1619** - this number is free from a landline - if you call our freephone number from a mobile you will be charged, so please leave your name and mobile number (and say you live at Foxhill) we will call you back. Alternatively, you can call Jenny Vernon directly on 07973 548 744 or email [foxhill@tpas.org.uk](mailto:foxhill@tpas.org.uk).

Please call or email us with any questions or concerns you might have. If you phone, email, write to us one of the Tpas team will get back to you within 48 hours. If you write or email, we will get back to you within 3 days.

You will also be able to visit our Tpas website <http://www.tpas.org.uk/our-projects/curo-foxhill-ita> where we have a dedicated page for this project. All the information we provide for you can be found here.

If you would prefer to write to us, our address is Tpas Ltd, 4B Paragon House, 48 Seymour Grove, Old Trafford, M16 0LN.

**We look forward to working with you to support you as much as we can.**

## How you can get in touch with Curo



**Foxhill Regeneration Team**

Telephone: 0300 123 2460

Email: [foxhill@curo-group.co.uk](mailto:foxhill@curo-group.co.uk)

Drop in to the office on Fox Hill, open Tuesdays and Wednesdays 10am-4pm.

We have also been attending 121 appointments on residents request with Curo's Housing Options Enabler and will continue to do this if you request it prior to your appointment with Curo so do let us know if you require Tpas to come along.

We can also visit you without Curo, if you would like this – please call us to arrange an appointment.

