

Serpentine Court Steering Group Spotlight Tuesday 8th October 2019 6.30pm – 8.00pm

1.	Welcome and Introductions	DS
2.	Ground Rules and Chair's opening remarks	DS
3.	Minutes of 10th September 2019 and actions (5 mins)	DS
4.	Project Update (20 mins) Hybrid planning process and timeline Project finances Procurement – resident involvement in the process Local Lettings Policy Rents and welfare benefits workshop update	LB
5.	Feedback on Lakes Consultation Event – 28 September (5 mins) Feedback on SCSG visit to Dollis Valley – 1 October (10 mins)	All
6.	Break (10 mins)	7.15pm
7.	Resident Charter workshop (20 mins)	KF/LB
8.	Tpas - Independent Advisor update (5 mins)	KF
9.	Any other business (5 mins) Question Time (5 mins) Date and time of next meeting – Tuesday 5 November, 6.30pm, Spotlight	DS



SCSG Ground Rules

- Appreciate people's opinions
- One person only speaking at a time
- Honesty
- There is no such thing as a silly question
- Give the correct answer and if you don't know, say so
- Please raise your hand during discussions
- Please turn mobile phones to silent