

North East Tenant Voice (NETV) Meeting

Thursday 06 May, 10am – 12pm

via Zoom

Meeting Minutes

Attendance

Name	Organisation	Tenant (T) or Organisation (O)
Abi Pocklington	Livin	O
Alan Black	Livin	T
Andrea Malcolm	Bernicia Homes	O
Angela Smurthwaite	Living	O
Anne Mahone	Jonnie Johnson Housing	T
Ashleigh Fullwood		T
Carole Tilley	Believe Housing	O
Dave Fidgeon	Bernicia	T
Des Mahon	Broadacres	T
Emily Thomas	Broadacres Housing Association	O
Emma Maddison	Thirteen Group	O
Emma Peat	Gentoo	O
Ian McKenzie	Gateshead Housing Company	O
Jackie Greenwood	Your Homes Newcastle	T
James Marsh	Beyond Housing	O
Jim Scollen	Thirteen	T
John Johnston	Bernicia	O
Julie Carter	Bernicia Homes	O
Kate McArdeell-Broome	Johnnie Johnson Housing	O
Kathleen Newell	Jonnie Johnson Housing	T
Lewis Rimington	Karbon Homes	O
Lisa Bennison	Gentoo	T
Louise Grogan	Your Homes Newcastle	O
Mark Gilbank	Believe	T
Matthew Hufford	Darlington Borough Council	O
Michael Lisle	Karbon	T
Nigel Wilson	Gentoo	O
Pedro Bengalinha	Broadacres	T
Robbie Sinclair	Johnnie Johnson Housing	O
Sarah Warren	Broadacres	T
Sheila Capuano	Bernicia	T
Simon Hand	Gateshead	O
Terry Chittenden	Believe	T
Val Smart	Bernicia	T

The attendance list reflects the individuals who could be identified on the zoom call. Please let Leanne Farrell know any amendments so an updated list can be circulated.

Name	Organisation	Role
Gillian McLaren	Tpas	Facilitator
Leanne Farrell	Tpas	Minutes

1. Welcome

Gillian McLaren, Tpas welcomed all to the meeting.

John Johnson, Bernicia also welcomed all to the meeting and remarked on the progress and aspirations for the group.

2. Minutes of last meeting

Subject to some minor amendments to the attendance list, the minutes of the last meeting held on 26 March February 2021 were agreed as a correct record.

3. Introduction to Tpas

Lead by Gillian McLaren, Tpas.

Tpas will be providing facilitation, group support and administration for the next four meetings. Tpas will work closely with the group to establish key priority areas and want to ensure the group is confidently functioning. Gillian gave a round-up of Tpas' support areas including access to the Tpas website, Knowledge Hub and Tpas Connect.

The group agreed to establish a dedicated NETV webpage on the Tpas website and by show of hands, established a working group to work with Leanne Farrell set the page up:

Ian McKenzie

Alan Black

Sheila Capuano

Michael Lisle

It was also noted that further members that were unable to attend the meeting may be interested. Tpas will make contact.

4. Feedback from NETV Survey

Lead by Leanne Farrell, Tpas.

Leanne gave an update on the survey and ran through the identified key themes and priority areas for the group. A copy of the full survey report and summary report as are included with these minutes as Appendices 1 and 2.

Discussion was noted on the Carbon Neutral agenda and Carbon Literacy training. Suggestion to make contact with the Greater Manchester Providers Group to explore this further.

Lead by Gillian McLaren, Tpas.

Following on from the survey results and from previous meeting minutes, there are four key priority areas identified:

- Improving the quality of homes, neighbourhoods and building safety
- Tackling and reducing stigma

- Reducing digital poverty
- Carbon Neutral agenda

Meeting attendees were split into two groups in breakout rooms to discuss and agree on the priority order of the four topic areas.

Both groups agreed on the following priority order:

1. Improving the quality of homes, neighbourhoods and building safety
2. Tackling and reducing stigma
3. Reducing digital poverty
4. Carbon Neutral agenda

It is important to note that the prioritising of these key areas was tenant-led and decided by the tenants.

5. Task and Finish Groups

Lead by Gillian McLaren, Tpas

It is agreed for members of the wider NETV to work within smaller groups outside of the meeting to explore each of these key priority areas.

To ensure fairness, post-meeting, Tpas circulated a SurveyMonkey for members to choose their preferred working group.

Tpas will provide further briefings and information once these Task and Finish groups have been established.

6. What does the structure of the NETV look like?

Lead by Gillian McLaren, Tpas

The apparent need to establish what the structure of the group is so it is continually evolving. Needs to be a more in-depth and wider discussion at the next meeting on what this could look like i.e. formal/informal.

A key area of discussion is the involvement of Landlord staff. The group is in agreement that staff do not necessarily need to be involved in meetings but the staff are needed to provide help, support and advice to the tenants. The staff are not there to influence decision making but to facilitate thinking.

Notable comments: the vision for the group should be solely tenant led; funding has come from the landlord organisations and we do need their interaction and advice; start to investigate what a structure could look like, including Terms of References, Codes of Conduct, etc.

Group in agreement to trial the involvement of Landlord staff to the last hour of the next meeting and provide them with a summary update.

7. Any Other Business

Funding – Led by Nigel Wilson, Gentoo

Nigel Wilson gave an update on funding. Currently around £10k of secured funding for the NETV. £1,800 of this is committed spend to Tpas for their involvement in the project. Further details of funding will be circulated in due course.

8. Date of next meeting

Thursday 17 June 2021, 10am to 12pm