

A brilliant Tpas Accredited Landlord



Organisation	Gedling Homes (part of New Charter Housing Group)
Achieved accreditation	November 2015

A bit of background

Gedling Homes was created on the transfer of all of Gedling Borough Council's housing stock in November 2008 following a ballot of tenants. Gedling Homes is part of the New Charter Group and owns 3,379 properties across Gedling Borough in Nottinghamshire. Providing a variety of services to our tenants, including housing repairs and maintenance, through our GH Response service, helping our communities with programmes like the Greater Training Academy and involving residents in key decisions via our award winning tenant scrutiny panel and editorial team, we strive to put our tenants at the heart of everything we do.

Inspiring Involvement

Gedling Homes is not a large organisation but has achieved on-going high quality scores that offer residents good opportunities to influence services, policy and performance by means of a wide range of options suited to the profile of the communities its works in. Gedling Homes have a robust and clear process for residents to measure and score impact with a wide range of formal and informal opportunities for involvement and influence which are accessible, demographically balanced, Open and transparent, appropriately resourced and provided the relevant resident intelligence

The Difference

"We are extremely pleased to be re-accredited with Tpas as it demonstrates the strong work we do in this area with tenants. Our tenants help shape the delivery of our services through their involvement, and this award helps recognise their hard work. We are very proud of our training academy and community services which have been developed over the last three years and have significantly improved tenant involvement."

Stephen Ward, Community Engagement Manager