



Tpas Membership Statement 2020

Thank you for being a Tpas member – your membership provides you with a wide range of benefits and discounts which we hope you have made good use of this year.

We're looking forward to supporting you accessing our unique benefits and services this year as part of the Tpas Family!

Free Tpas time

As part of your package you are entitled to 4 hours with our engagement experts plus our engagement self-assessment tool to evaluate your engagement.

WORTH
UP TO £699

Free resources, information & advice

We are on hand to provide your staff and tenants with guidance and support on engagement issues. You also have access to our online resource hub containing lots of best practice, reports and no nonsense guides plus our regular ezine keeping you up to date on all the latest Tpas and Housing news.

INVALUABLE

Discounted training and webinars

You get unlimited member discounts on all of our online training and webinars.

This year we have held over 40 free member webinars on a variety of key subjects such as complaints, scrutiny and the white paper.

UNLIMITED

National member events

These exclusive member events are held regularly through the year.

These online events are a great way to hear the most up to date Tpas and Housing news and keep in touch with your fellow Tpas members.

Member networking and roundtables

We held 9 member roundtables to give you the opportunity to discuss key issues with other staff and tenants. Our exclusive staff and tenant networking groups give you access to a wealth of knowledge across the sector.



Tpas Highlights 2020

Here are some of our highlights from 2020 – what a year it has been! Please also read our full impact report.



3 Regional in person member events



5 Virtual white paper events

4 Virtual member events



40+ Webinars



9 Virtual roundtable sessions



5 days of non-stop scrutiny [#scrutinyweek](#)



15 Member chats



12 Member spotlights



70+ Member ezines



20+ Member only policy briefings



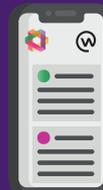
242 Landlord members



26 New Landlord members in 2020



20 Commercial members



Online networking group
300+ staff and tenant members

Our Strategic Priorities in 2021 are:

- We will raise the standard of engagement across the social housing sector.
- We will promote an engagement culture across the social housing sector.
- We will deliver services that add value to our tenant, landlord and commercial members.